Computing: Technical Support
Subject Guide
E-resources

Below is a list of the library’s electronic resources which are most useful for Computing Technical Support. You can view a full list of the Library’s electronic resources by visiting this page:

http://library.cityofglasgowcollege.ac.uk/finding-resources/e-resources

Your student network ID and password will log you on to most of these resources. Some resources will prompt you to select either UK Federation and/or Shibboleth login options, and then simply select the institution of the City of Glasgow College.

Box of Broadcasts

This service allows you to record TV and radio programmes over a seven-day period and watch archived programmes online. Covers all subject areas.

Useful websites

- **About Computing and Technology**
  Website with information and reviews on hardware and software.

- **BBC Learning: Information Technology**
  Features information on using the Internet, PC hardware and computing manuals.

- **Smashing Magazine**
  Provides innovative information on trends in web development and design.
E-books

The library provides access to various e-books relevant to Computing Technical Support. You can read and download e-books through the Dawson e-book service at www.dawsonera.com and through the library catalogue at http://library.cityofglasgowcollege.ac.uk. You should choose the Shibboleth login option and confirm City of Glasgow College as the institution.

Books

Below are some useful classification numbers to help you find books in the library. You will find the most relevant resources for Computing Technical Support in the City Campus Library.

- Computing 001-006

You can see which books we have available by searching the catalogue: http://library.cityofglasgowcollege.ac.uk
Journals

Journals feature the most up to date information on subject areas (often more up to date than websites). If you want to find information about what is happening in your subject area at the moment, then journals are a great source. The following journals are of particular interest:

- .net
- Computer Arts
- Wired

Should you have any additional support needs and require assistance in accessing library resources, please do not hesitate to get in touch with us by telephone or access our contact us page through our website. Our contact details are:

**Telephone:**
- 3rd Floor - 0141 375 6823
- 4th Floor - 0141 375 6824
- 5th Floor - 0141 375 6825

[Contact Us]